Michael Rodrigues

Virginia Beach, Virginia 23453 7575720261 – <u>contact@servomike.dev</u>

Professional Summary

Diligent Kitchen Crew Member demonstrating exceptional work ethic and dependable nature shown across 6 years of food service experience. Fast, dependable grill cook accustomed to working in high-tempo, high-volume kitchen environments.

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problemsolving skills. Always looking to learn something new and willing to help others.

Skills

- Adaptable
- Sanitation Standards
- Indirect Grilling
- Kitchen equipment operation and maintenance
- Multitasking and Organization
- Meat selection
- Health Code Compliance
- Food plating and presentation
- Chicken Grilling
- System Troubleshooting
- Windows Servers
- Highly Professional
- Computer/Tech Savvy

Work History

01/2025 to Current **QB/Makeup**

Longhorn Steakhouse - Virginia Beach, VA

- Check and monitor protein temps.
- Ensure food is safe for consumption with proper food handling
- Communicate between Front of House and Cooks to fulfull tickets/orders.
- Maintain a clean and sanitized kitchen.
- Provide assistance to those that need help.

3/2024 to 11/2024 Kitchen Manager

Ynot Italian - Virginia Beach, VA

- Manage and maintain safe work environment
- Promptly and timely created and submitted staff schedule before the following work week.
- Provide great customer services to all customers and resolved any issue pertaining to them.
- Submitted food orders and drink orders on time for the following day.
- Unload food truck and stocked walk-in and dry storage as well as organized chemical products.
- Handled money and made bank deposits once a week.
- In charge of interviewing and hiring positions that needed filled.

04/2021 to 3/2024 Grillmaster/AKM

Outback Steakhouse - Chesapeake, VA

- Monitored food temperatures for proper cooking and safe consumption.
- Ensured prompt preparation of dishes without compromising quality, even during high-volume periods.
- Provided support to crew members, facilitating quick food preparation and delivery.
- Upheld a positive work environment by fostering collaboration among team members in the kitchen.
- Restocked and rotated food items according to expiry dates to minimize waste.
- Streamlined kitchen operations for increased efficiency and faster order fulfillment.

- Cleaned and maintained kitchen equipment regularly.
- Followed recipes and cooking techniques for consistent results.
- Restocked stations and supplies during slower periods between rushes.
- Checked each food item for freshness and provided feedback to kitchen supervisor for removal.
- Operated and maintained grills, fryers and other cooking equipment.
- Managed grill station independently, often juggling multiple orders simultaneously under pressure.

03/2020 to 01/2021 Grill Cook

Winston's Raw Bar And Grill – Chesapeake, VA

- Enhanced customer satisfaction by consistently preparing highquality dishes in a timely manner.
- Efficiently managed time by prioritizing tasks according to importance and urgency.
- Demonstrated initiative by taking on additional responsibilities during busy periods or when shortstaffed.
- Developed deep understanding of menu items and ingredients.
- Utilized problem-solving skills to address customer complaints.
- Checked freshness and quality of ingredients.

06/2018 to 01/2019 Scaffold Builder

Sunbelt Scaffolding – Chesapeake, VA

- Followed OSHA regulations and safety standards when installing and working with scaffolding.
- Contributed to cost savings initiatives by identifying opportunities for material reuse or recycling whenever possible.
- Operated forklifts and other heavy equipment.
- Provided exceptional customer service, addressing client inquiries and concerns promptly throughout the project lifecycle.
- Displayed adaptability when faced with inclement weather or other delays, adjusting schedules as necessary without compromising quality or safety standards.
- Safely installed and dismantled scaffolding from aerial lifts and larger lifts.
- Demonstrated versatility in scaffold construction by adapting to various architectural designs and requirements.

07/2017 to 05/2018 Prep Cook/Dishwasher

Pizza Plus – Chesapeake, VA

- Showcased creativity in garnishing dishes, adding visual appeal that enhanced overall dining experience for guests.
- Set up and prepared cooking supplies and workstations during opening and closing to maximize productivity.
- Improved labor cost management by accurately tracking time spent on specific tasks during shifts.
- Assisted with menu planning, incorporating seasonal ingredients for fresh and innovative dishes.
- Controlled food cost and waste by selecting and using correct ingredients and amounts.
- Enhanced kitchen efficiency by maintaining a clean and organized workspace during busy shifts.

12/2015 to 11/2016 Night Stocker

Food Lion – Virginia Beach, VA

• Promoted loss prevention strategies by promptly reporting any instances of theft or

suspicious activity during overnight hours.

- Updated manuals to reflect amending of rates, rules or regulations.
- Operated equipment such as pallet jacks and hand trucks to move heavy boxes.
- Streamlined merchandise restocking process, resulting in reduced time spent on nightly tasks.
- Swept, dusted and mopped floor to perform regular cleaning and comply with sanitation standards.
- Completed regular cycle counts and inventory audits.
- Inspected floor displays, noted missing items, and immediately replenished merchandise.
- Enhanced customer satisfaction with a well-stocked inventory through diligent restocking efforts.

01/2014 to 03/2015 Bagger/Cashier

Harris Teeter – Virginia Beach, VA

- Took on extra hours and shifts during busy periods to meet tight shipping deadlines.
- Maintained customer satisfaction by assisting with carrying out goods.

	 Efficiently processed large orders during peak hours, maintaining high-quality bagging standards under pressure. Supported cashier duties, expediting transactions and minimizing wait times for customers. Contributed to positive work culture through effective communication and collaboration with coworkers. Provided excellent customer service by addressing inquiries and assisting with locating products. Bagged customer purchases while paying mind to industry best practices. Greeted guests entering and exiting store to foster customer satisfaction.
Education	
08/2015	High School Diploma Frank W. Cox High School - Virginia Beach, VA
03/2019	Some College Tidewater Community College - Chesapeake, VA